

## Hunterdon Art Museum Summer 2020 Virtual Art Camps: Frequently Asked Questions

### Online Camp Details

**Q:** How do I register for virtual art camp?

**A:** The simplest way is to register online at [hunterdonartmuseum.org](http://hunterdonartmuseum.org). There is a button to register on the class page of each camp which will bring you to the [Museum's registration portal](#). When you check out the system will bring you to checkout via Paypal, but don't worry if you don't have an account! You can pay via debit or credit card through guest checkout.

Alternatively, you can register over the phone. Coordinate with the Education Department by emailing [joan@hunterdonartmuseum.org](mailto:joan@hunterdonartmuseum.org) to schedule a time to register, since Museum employees are still telecommuting and/or working onsite irregularly.

**Q:** How will virtual art camp work and what are the technical requirements?

**A:** Our summer art camps are taking place online using [Zoom](#), which is a free platform. Zoom is accessible via all operating systems and devices with a microphone and camera. You can access it through your desktop, laptop, tablet, or phone. Students will receive a link to the camp(s) they are enrolled in the day that camp starts. It's important to verify that you have a reliable Wi-Fi connection and we recommend testing out Zoom prior to the start of camp so that you can become familiar with how it works.

**Q:** What supplies will my child(ren) need for camp?

**A:** Each camp page on our website lists any materials that you will have to gather in advance. If there are no materials listed on the camp page you do not need to supply additional materials for this camp. If you have any challenges obtaining these supplies, we would be happy to assist. The

remainder of the camp supplies will be provided by the Museum and picked up via curbside pickup the Friday prior to the start of camp. You will receive details on how curbside pickup will work for your child(ren)'s camp supplies the week prior to the start of camp as well as an email reminder on what materials that you will have to collect from home.

**Q:** I'm having technical issues getting into the class, what should I do?

**A:** Virtual summer camps will be hosted by through the Museum's Zoom account; Museum administrators will be opening the meeting. If you click on the link in the class invitation and see a message "Waiting for the host to start this meeting," that means that HAM has not yet started the Zoom meeting yet. If you click the link and get the message, "Please wait, the meeting host will let you in soon," that means that you are in the meeting "Waiting room" and that the instructor is gearing up to "admit" students to the virtual class.

**Q:** I've never used Zoom before. How do I learn more?

**A:** You can learn more about Zoom on the [support page](#) of Zoom's website at Zoom.us. We also have resources on the Museum's website [HERE](#).

---

## **Registration**

**Q:** Can I register for multiple weeks or camps on the same day?

**A:** Absolutely! You can do so online by adding more items to your cart on the [Museum's registration portal](#).

**Q:** What if siblings would like to attend the same session but are different ages?

**A:** If siblings of varied ages would like to attend the younger or the older age group together, we welcome that choice! Additionally, if you have technology restraints (one computer/tablet, multiple kids?) go ahead and register them for

the same age group/session! Our age ranges are only a guide, but the ultimate choice is up to you. Just make sure to register each child separately so we can prepare adequate art supplies for each child. And if it's a younger child in a camp for older kids, please note that the camps for older children (ages 7 & up) are longer and may have more challenging projects, so adult supervision and availability to assist is advised.

**Q:** What is the policy/procedure if my child was enrolled in camp before it switched to online?

**A:** If you have already registered your child for HAM's on-site summer camp you may transfer that registration to the virtual camp. If virtual camps do not work for you, please complete the [Camp Change Request Form](#) to receive a full refund in the form of a check. If you want to remain enrolled in the virtual version of the camps instead, that's great! Please note that the majority of our virtual camps are shorter and their tuition is less than the regular camp pricing, so the difference in tuition may be returned as a partial refund or a credit towards 2021 camps and classes.

---

## **Our Approach**

**Q:** What kind of art projects will the campers be working on?

**A:** Art projects vary from camp to camp, based on the theme and objectives of the course. You can read more about the camp descriptions on our website, [hunterdonartmuseum.org](http://hunterdonartmuseum.org). We aim for projects to be age-appropriate and engaging as we provide instruction in a range of media, including photography, drawing, painting, collage, and sculpting.

**Q:** Who teaches the camps?

**A:** Our dedicated and talented art faculty members are comprised of a mix of public and private school art educators as well as part and full-time artists and designers. You can learn more about our faculty on our website on our "[Meet the Faculty](#)" page.

**Q:** How much parent participation is needed, if any?

**A:** Parental supervision is generally advised, though certainly more for camps for the younger campers (ages 5 – 7) than the older kids. Without the hands on component of instruction it may be helpful for your little one to have someone on standby to assist with tasks such as cutting or measuring, for example. If you have the time and want to take the camp alongside your child(ren) you are welcome to do so, but it is not required. Older campers should be fine but in case of technical difficulties or other unforeseen circumstance that may take place during a camp we would prefer for an adult to be on standby (even if just in the other room) during the camp.

---

### **Scheduling/Attendance**

**Q:** What is the policy for changing camps?

**A:** All changes to camp registration must be requested at least 14 days before the start of the camp. If less than 14 days a \$25 processing fee will be charged.

**Q:** What is the camp cancellation and refund policy?

Withdrawals must be requested at least 14 days before the beginning of the camp. No refunds will be granted for cancellations less than two weeks prior to the start of a camp. If HAM cancels camp, a full refund will be given, otherwise, there will be NO refund or credit after a class begins.

**Q:** My child has special needs or accommodations. How will that be handled?

**A:** Whether registering online or over the phone we request to be made aware of any special needs or accommodations that your child may need. We respect your privacy and will only share information with the instructor with parental/guardian consent, and will work with you to create reasonable accommodations so that your child has the best possible experience, with the knowledge that all individuals and situations are specific. If you are unsure about whether a camp is appropriate due to special needs you can reach out to [joan@hunterdonartmuseum.org](mailto:joan@hunterdonartmuseum.org) to discuss your questions and concerns prior to registration.

**Q:** What if my child misses a class or two?

**A:** Refunds will not be granted for scheduling conflicts, no-shows, or to campers who leave or do not attend the camp of their own volition. Students missing classes by their own decision or withdrawing after classes begin will not receive a refund, credit, or make-up day.

Exceptions:

- If a camper is in a camp with a waiting list and another camper can take their seat, a refund may be possible minus the 20% processing fee.
- Campers who become ill for two or more consecutive days may request consideration for a prorated refund for that week of camp (a doctor's certification may be required).

**Q:** I still have a question! Who can I reach and how?

**A:** Please reach out to Joan Gavornik via email:

[joan@hunterdonartmuseum.org](mailto:joan@hunterdonartmuseum.org).